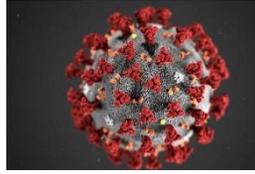


# COVID-19 Lobby Closing Notice to Members



As everyone is aware, the Center for Disease Control (CDC) has declared the COVID-19 virus a pandemic. In a letter dated March 26, 2020, Governor Jared Polis enacted the State of Colorado statewide ‘**State at Home**’ order. This restriction will remain in place until April 11, 2020.

Therefore, in order to help us protect our credit union members and employees, from **March 20 until at least April 10, 2020...**

- The **Westminster FCU office lobby is closed** to member face-to-face transactions (We are at the office working)
- All other credit union business will be conducted via telephone, Internet or mobile banking only. (We will still close loans and handle other paperwork via remote e-signature on your cell phone or PC).
- If you need to make deposits, drop off loan applications or other paperwork, please use our **night drop box** located to the left of our front door. We check that several times per day.
- Please refer to the list of Shared Branch credit unions with drive-up facilities located on the main page of our web site to meet your cash needs. [Here are a few of the local Shared Branch locations](#) with drive-up service. ([Full Shared Branch locator](#) or download the CO-OP Locator App, in [Google Play Store](#) or [iTunes App store](#).)

**We will continually monitor the situation and update this notice if the dates shown above change.**

## Watch for Fraud

A common technique among internet and email scammers is to take advantage of public fears. Today, that means that scammers are capitalizing on the fear surrounding the emergence of COVID-19 virus from health and safety concerns to apprehension around financial market impacts. During this critical time, a proactive focus on the safety and security of our credit union members is more important than ever. Below are some helpful tips to safeguard against coronavirus-related fraud.

As scammers prey on coronavirus fears, we’re witnessing an uptick in the sale of bogus products like masks, immune system boosters and sanitizers. If you aren’t able to find a hand sanitizer at your local store, it doesn’t make sense that a random source on the internet would have an unlimited supply for sale. When an offer sounds “too good to be true,” verifying product credibility through research is key.

Also, be wary of “investment opportunities” related to the coronavirus. The U.S. Securities and Exchange Commission (SEC) is warning people about online promotions, including through social media, claiming that the products or services of publicly traded companies can prevent, detect or cure coronavirus. Don’t get caught in a stock scam.

Finally, you don’t need to hoard cash or worry about the safety of your deposits or Westminster FCU. Not only are we a very well capitalized institution with a Bauer 5-star rating, your money is insured by [NCUA](#) up to \$250,000. (NCUA & FDIC insurances are both backed by the full faith of the U.S. government.)

Thank you for your understanding as we all work through these trying times.

John Burke, CEO  
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